



# California Prevention Training Center

## 2020 IMPACT REPORT



# A NOTE FROM OUR DIRECTOR

Twenty-twenty was a year unlike any other. COVID-19 shined a spotlight on fundamental cracks and deficits in our public health infrastructure. We weathered the first nine months of a deadly pandemic. Our economic system was put to the test. And deep-rooted racial inequities were amplified with even more of us recognizing their deeply harmful consequences.

Even in the midst of this grief and uncertainty, the California Prevention Training Center (CAPTC) adapted. We shifted our training, technical assistance, and capacity building services to digital platforms to support you to continue to do your important work in HIV/STI, family planning, and sexual health services. But most notably, equipped with our deep expertise in disease investigation for sexually transmitted infections, CAPTC created a national training effort for COVID-19 case investigators and contact tracers in partnership with the Centers for Disease Control and Prevention (CDC).

In this Impact Report, we showcase some innovative ways CAPTC responded to last year's challenges. One thing 2020 has taught us is that the difference between a robust healthcare system and an underfunded healthcare system can mean life or death. Our commitment to promote person-centered, comprehensive care that serves every individual has not waivered, it has deepened. As we move into 2021, we are hopeful that together we can re-shape our future and achieve our vision of equitable health care for all.



Yours in health and peace,

A handwritten signature in black ink that reads "Alice Gandelman".

Alice Gandelman, MPH  
Director



## COVID-19 & DISEASE INTERVENTION SERVICES

- Our **Disease Intervention Specialists** typically focus their work on **tracing and slowing the spread of sexually transmitted infections like syphilis**. In 2020, their expertise was instrumental in mitigating COVID-19.

## NATIONAL EFFORTS

- Aiding national efforts, our Disease Intervention Training Program developed a **virtual case investigation/contact tracing (CI/CT) skills-based training to fight COVID-19**. Our team **trained 63 trainers** to implement the curricula in other parts of the country.

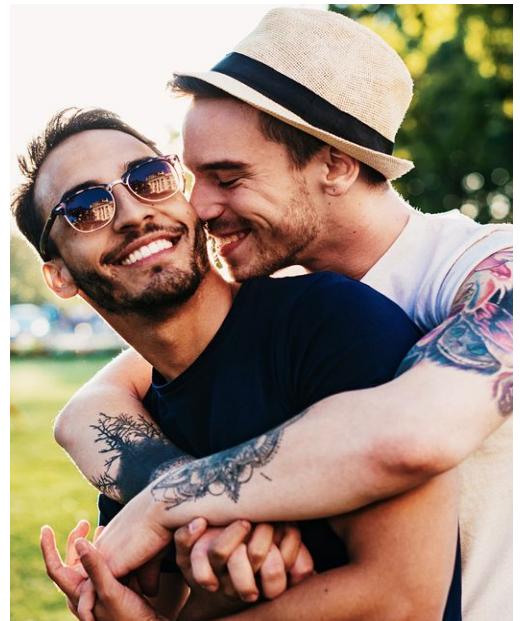


## STATE EFFORTS

- To support California's efforts, the CAPTC lent their expertise to the development of a **CI/CT course focused on COVID-19**. **Twenty-three CAPTC staff members** supported the training of more than **7,900 new CI/CT workers** in California.

## CAPACITY BUILDING ASSISTANCE

- To ensure continued **high-quality delivery of HIV services during COVID-19**, we promoted and developed the **Western Region Learning Collaborative for 15 participating health jurisdictions**, along with our partners.
- We engaged new community voices and non-traditional partners through convening an **Ending the HIV Epidemic townhall meeting**, which was attended by **143 people**.

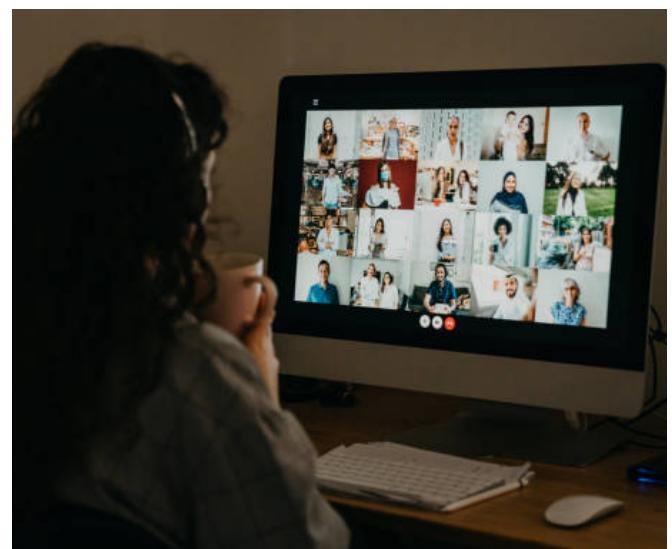


## CLINICAL STD TRAINING SERVICES

- Identified ways to **increase access to PrEP, HIV prevention, and STI services** in **5 STD clinics** in California and Arizona through needs assessments.
- Led a **learning community of 30 clinicians** to **identify and treat syphilis** in communities that face cultural, economic and language barriers to obtaining good prenatal and neonatal care in Hawaii.

## HIV PREVENTION IN CALIFORNIA

- With funding from the California Office of AIDS, the CAPTC staff produced the first-ever **Virtual Disease Investigation Specialist (DIS) 2020 Summit** attended by **858 participants** during the course of **3 days** to address, explore and enhance the role of DIS personnel.
- Developed and debuted **2 online training modules** on **Motivational Interviewing and Unconscious Bias**.





## NATIONAL QUALITY IMPROVEMENT CENTER

- Coordinated a **4-day Quality Improvement (QI) clinical on-site ('Kaizen')** event and a **national virtual learning collaborative** consisting of **4 regional Clinical Support Teams and 12 clinical practices** where clinical staff built **expertise in QI methodologies** to improve adolescent sexual health and STI clinical care.

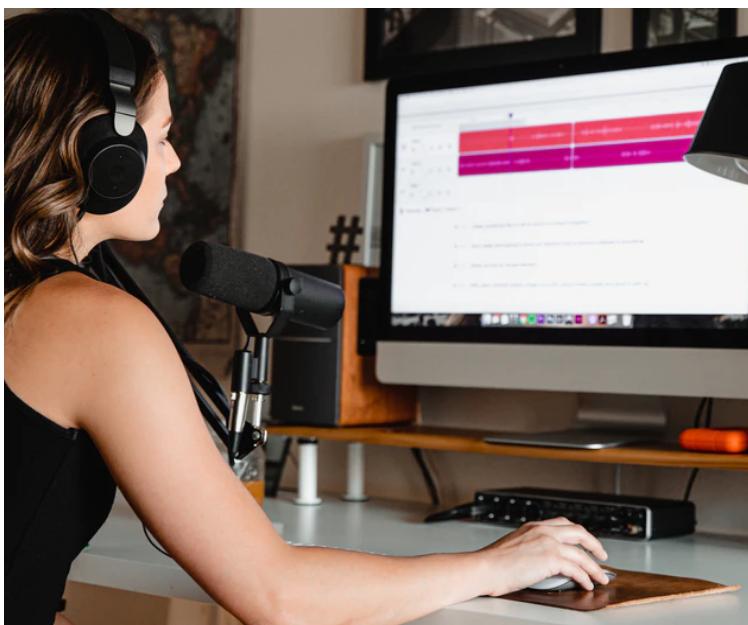
## FAMILY PLANNING TRAINING SERVICES

- Supported Family PACT providers by hosting **2 webinars** on **cervical cancer screening, treatment, and follow up** attended by **581 individuals**.
- Hosted **2 webinars** related to **instituting successful telehealth and in-person services** to more than **1,000 healthcare workers**.



## COMMUNICATIONS

- Launched the new ***Speaking Frankly*** podcast and produced **2 episodes** that helped illuminate sexual health topics and garnered more than **200 unique listeners**.
- Shared knowledge, tools, and resources through the release of **5 bi-monthly newsletters**, adding more than **130 new individuals** to our distribution list of **10,000 active readers**.



## OUR IMPACT



Reached more than **3,900** learners

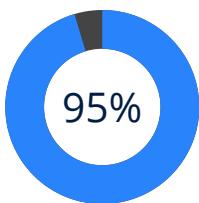


Produced **47** workshops, trainings, webinars (**38** virtual events)

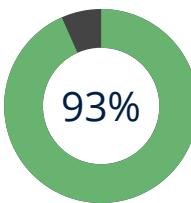


Coordinated **5** learning communities/collaboratives

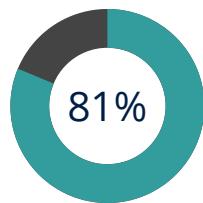
## AFTER COMPLETING CAPTC COURSES



**95%** of learners reported having the confidence to implement the knowledge/skills they acquired to work settings.



**93%** of participants reported the training was useful and met their needs.



Learners' knowledge and skills increased from 55% to **81%**.

## WHAT COURSE PARTICIPANTS ARE SAYING

*"Best conference! Love the speaker interaction with audience, breakouts, and Whova app. This style should definitely be implemented across the board."*

*"This [cultural humility] has a huge impact on my work as a COVID19 disease investigator. I was able to really understand a narrative that's different from my own."*

*"It's not about what's the matter with the person, it's what matters to the person in terms of motivational interviewing conversations."*

*"The historical context of racism in the health system, how it has evolved, and how it manifests to this day were such a crucial component to the foundational understanding of current issues within the medical system."*

*"I love the speakers that have presented. They have really given good insights and allows us to gain different perspectives in the work that we do and the clients we serve."*



# ABOUT THE CAPTC

## Our Mission

To build the capacity of healthcare professionals working in HIV, STIs, sexual and reproductive health, and emerging public health needs to deliver high quality, respectful, and inclusive services.

## Our Vision

We envision an environment where health equity exists for all.

## About Us

At our core, we are a capacity-building organization that offers tools and strategies to support healthcare providers and organizations in functioning efficiently and sustainably. Since our inception in 1989 we've provided capacity-building services—in-person and virtual training, technical assistance, evaluation support, communication strategy—to thousands of healthcare providers around the globe.

To achieve long-lasting change in the sexual health field, we cannot focus on individual behavior alone. Our capacity-building services are rooted in the belief that we must consider the structural barriers to sexual health care that communities face to eradicate negative health outcomes. This is particularly true for communities of color, trans\* folks, the unhoused and other underrepresented communities.

We can't do this work alone. We have cultivated deep partnerships with the California Department of Public Health (CDPH), the Centers for Disease Control and Prevention (CDC), various nonprofits, and others, to address the toughest sexual health issues of our time. It's our privilege to support organizations like yours to promote radically inclusive, and transformative sexual health care.



California  
Prevention  
Training Center



University of California  
San Francisco

[californiaptc.com](http://californiaptc.com) | [captc@ucsf.edu](mailto:captc@ucsf.edu) | 510-625-6000

Bay Area Office:  
University of California, San Francisco  
490 Illinois Street, 10th Floor  
San Francisco, CA 94143  
Phone: 510-625-6000

Long Beach Office:  
3820 Cherry Avenue  
Long Beach, CA 90807  
Phone: 562-570-4085